

3M Building and Commercial Services Division
3M™ Wireless Communication System Model XT-1



Fully
Digital
Wireless
Communication



3M™ Wireless Communication System Model XT-1

breakthrough
self
diagnostics



3M's primary focus is, and will always be, the customer. We have dedicated ourselves to understanding the needs and special requirements of the Quick Service Industry. We then focused our innovative resources on creating the next generation of Digital Wireless Communication.

Introducing the 3M™ Wireless Communication System Model XT-1.

We've Taken
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Fully Digital System Keeps Your Operation Running Smoothly

Our new system has smart technology and tools to help keep your operation running smoothly and help make your life easier.

- Network-ready connectivity can provide more responsive service support and easy access to critical information
- Advanced technology provides enhanced digital sound quality
- Digital settings are password protected—preventing unauthorized adjustments

Smart Technology Enhances Drive-Thru Productivity

The QSR market knows that information is the key to improving efficiency and bottom-line results. 3M Wireless Communication System Model XT-1 is the first drive-thru intercom system to offer remote self diagnostics. Potential problems can be identified before they become critical which saves time and money.

The system practically takes care of itself—providing you with assurance that your system is running smoothly.

- Minimize costs associated with downtime and service calls
- Remote diagnostics and system settings facilitate off-site support
- Service request can be generated directly from the base station
- Automated system monitor can trigger remote service and support assistance
- Alert messaging provides helpful voice prompts

Advanced Sound Clarity Increases Customer Satisfaction

Customer satisfaction increases when your employees can hear and respond quickly and clearly. The Model XT-1 system provides clear, accurate sound for single or multi-lane configurations.

- Digital dynamic noise reduction improves inbound audio clarity and adds new levels of noise filtering
- Acoustic Echo Cancellation (AEC) automatically identifies and suppresses echoes associated with digital communications
- Automatic Gain Control (AGC) reduces volume variability to improve communication effectiveness
- Spread spectrum technology virtually eliminates interference to maintain high quality communication

Easy-to-Use Automation Provides Operational Excellence

The Model XT-1 system is flexible and easy to use with minimal training required. The ergonomically designed headset has operator-friendly buttons, voice prompts and multiple languages, resulting in better productivity and customer service.

- Multiple order-taking options for expanded levels of customer service
- Self-guided video training allows managers to focus on store operations
- Information and data tracking capabilities lead to increased customer service and productivity
- Built-in messages and optional greeter enable store promotions and improved customer service
- Industry-proven durable components are designed specifically for QSR use

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Model XT-1 Headset

Building on a proven design, the XT-1 Headset has enhanced ergonomics and durability. As a fully digital headset it leverages new technologies to provide improved sound clarity. It provides new talk and listen order taking options plus audio alerts for improved customer support.



Model XT-1 Base Station

The Base Station coordinates communications and enables system functions through a simple key pad user interface. These functions include Dual Lane operation which allows stores to run multiple configurations of Dual Lane. It also manages order taking modes ensuring that the right features are enabled throughout the system. These are just a few of the many functions available through the XT-1 Base Station.



Greeter

The XT-1 Greeter provides the ability to record and play custom greetings messages for customers arriving at the speaker post. This accessory is integrated into the base station which eliminates the need to install another device. It stores up to four messages and provides various play back options.



Loop Detector

This automatically detects vehicles in the drive through area so order taking can begin. Multiple internal loop detectors can support multiple lanes and lane positions. Multiple loop detectors can provide new insights in drive-thru performance and extends customer support options.



Speaker/Microphone

3M speaker and microphone systems are optimized with the Model XT-1 system to ensure clear, high quality communications. Advanced signal processing technology and noise reduction helps order accuracy and customers satisfaction.



Batteries and Charger

Headset batteries and recharging systems allow for uninterrupted operation. Durable, light weight, lithium ion batteries are designed specifically to support drive-thru operations. The charging station is easy to use and provides multiple slots to charge multiple batteries at the same time.

Visit www.3M.com/XT1 for the latest in digital communication information or call 1-800-328-0033.



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